

# HOW'D WE DO?



2921 North Heritage Parkway,  
Suite 200  
Sherman, Texas 75092  
903-892-4535

204 Victory  
Bonham, Texas 75418  
903-583-5817

## Entrance Survey

Date: \_\_\_\_\_

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

Name is optional. However, if we have your permission to use your comments, we must have your signature! Thanks!

How would you rate the **service** you received during:

1. Your first call to our office?  
 excellent  
 good  
 fair  
 poor
2. Your time with the treatment coordinator during the exam?  
 excellent  
 good  
 fair  
 poor
3. Your time with the doctor during the exam?  
 excellent  
 good  
 fair  
 poor
4. Your financial consultation?  
 excellent  
 good  
 fair  
 poor
5. Our management of your insurance coverage?  
 excellent  
 good  
 fair  
 poor
6. Scheduling at front desk?  
 excellent  
 good  
 fair  
 poor

Is there someone you'd like to thank for being extra helpful?

\_\_\_\_\_  
Is there anyone that could've done better?

\_\_\_\_\_  
Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

We strive to provide **excellent service** to our patients and parents. If you liked our service, please tell others. If not, please tell us. **We depend on your referral of others to our practice.**  
Thanks for your time.

**Please Place Completed Survey in Box at Front Desk.**

## Thank You!

*Dr. Lisa Stokes  
and Staff*